



Dear Dr. Heffington,

Howdy from Washington State! I hope you are doing well and still leading IAC'ers on early-morning jaunts across Texas to the Assessment sites. Can you believe that I now get up between 4:15 and 5:30 by choice?

We recently moved out to 3.5 acres out here on beautiful Whidbey Island. When unpacking and going through old files, I ran across an old letter dated November 2002 regarding a survey (which I probably never responded to...). So, I thought I'd write you now, better late than never. By the way, my new address is 4271 Junco Road, Greenbank, WA, 98253. (but your existing address still gets to my parents.)

I have been working at Boeing since 1997, but I switched jobs within the company several times. My current job is as a Customer Service Engineer, supporting fleet issues on 747s and 767s - I work with customers to resolve problems with lavatories, galleys, and water/waste systems on the airplane. I am currently on pregnancy leave, and we are expecting our first child on March 8!

I think that the IAC is an excellent introduction to the working world. I still cringe when I walk through the factory and hear a pressurized air leak. Not only did IAC make me much more aware of power savings, but it also introduced me to the ways different types of factories run and to the way management works (lots of meetings). That background has been invaluable to me in working at Boeing, even though the only energy savings I have dealt with is lowering the wattage on light bulbs, and that's usually incidental to other issues. Seeing all of the different processes applied at different assessment sites has helped me better understand shop processes, and has given me more breadth of knowledge when discussing problems, from extrusion issues to sanitation methods.

I also think that the IAC work is unexpected coming from Texas A&M. Texas has this reputation, up here where environmental action seems to be much more in the spotlight, as being that really big gas-guzzling, oil-company driven, energy sucking state. When I wear that old t-shirt from IAC and explain what you do there, people seem pleasantly surprised. Thus, even if IAC assessments were done for no other reason, I think it's really good for A&M's reputation to be a part of that, because that is also a part of Texas.

Best regards,

Jennifer (Johnston) McGrath